

# COVID 19 POLICIES

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**PLEASE USE THE DIARY ON THE REFECTORY MCR PAGE ON THE NORTHERN MONK WEBSITE, OR VIA THE FRESH FROM THE NORTH WEBSITE TO MAKE A RESERVATION.**

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- Last orders will be called no later than 9.25pm, with a 5 min allowance to place any subsequent order.
  - All customers must vacate the building no later than 10pm.
  - Group sizes are limited to a maximum of 6.
  - There will be no standing space available, all customers will be seated. Orders can be placed via the Fresh From The North app or website.
  - Customers will be asked to wear masks inside the Refectory, whenever they're not seated at their table. In instances of medical exemptions, staff will ask for proof of such exemption.
  - Customers will be allocated a table when arriving at the Refectory, with one way queuing systems in place.
  - As part of the current government guidelines for Track & Trace, we are required to record contact information from every customer upon their arrival.
  - Please avoid crossing other customers on the stairwell.
  - 1m plus social distancing guidelines are in place for tables, customers and staff.
  - We will be operating a table service system in both the Main Bar and Refectory Room, there will be no queuing at the bar.
  - Our Cellar Bar will be open and available to use during times of peak trade.
  - Drinks will be placed on 'drop-off' points next to your table for you to collect.
  - Our team have received thorough training on new policies and procedures to ensure customers feel safe at all times.
  - Hand sanitiser will be available at the entrance to the Refectory, and on all tables.
  - Toilets will have maximum capacity limits, and respective queuing systems.
  - Air conditioning will not be in use for the time being.
  - All tables and contact points will be thoroughly cleaned at every opportunity.
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